



TURNING YOUR SUPPLY CHAIN INTO A COMPETITIVE ADVANTAGE

## Esperanto

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Please contact us today to learn more about how QLogitek can help at

**1.800.699.8204**



- 47 countries
- 54 supply chain processes
- 58 major hubs
- 420 supply chain components
- 5800 trading partners
- 14,000+ users
- 2,1 billion transactions



### NEW!!!

## Invoice Payment and Claims Portal

#### Challenge

Invoice Payment and Claim related vendor inquiries are an unavoidable aspect of an organization's operation. As your business expands, so too does the number of inquiries across your vendor base. To add to this, vendors now also expect to know the status of their invoice and claim inquiries with accuracy and speed. Some features include:

- Submit financial claims for unpaid invoices, short paid invoices for unit or price discrepancies or claims for other issues, etc.
- Obtain status of payment to invoices;
- Obtain details on cheque number for paid invoices.
- Obtain details regarding remittances related to payments.

In today's global marketplace, providing this service can become even more of a daunting task as staff are required to work on international

time schedules, currency exchange deadlines, and the need for timely access to data and information for better financial management, for a more robust payment and ordering reconciliation process and for rock solid security, audit and control purposes.



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## QLogitek Launches SMILE - A Customer Focus Program!

QLogitek has introduced a customer focus program, SMILE, into its operations. SMILE, which is an abbreviation for Subject Matter Information and Learning from Executives, is a participatory peer-to-peer program. SMILE is a reflection of QLogitek's commitment to improving its customer-centric model of service and solution delivery.

Through SMILE, our team members are mandated to learn about the supply chain management aspect of your business, by drawing on the expertise of senior executives across our customer base. This program not only provides QLogitek with constructive feedback from you, the customer, but it also furnishes our team members with a deeper understanding of your business. SMILE allows us to maximize your experience by shedding light on what we are doing well for your business and, more importantly, addresses any areas for improvement. As technology and industry behaviours change, we would like to ensure that we understand future strategic goals, so we can better align our services and solutions with your evolving needs.

We encourage you to take part in our SMILE program. Please call 1.800.699.8204 to inquire.



## QLogitek News

#### Our Message

QLogitek provides supply chain business process automation solutions focused on the consumer packaged goods (CPG) market.

- Our Customer Advisory Council Program will be made up of customers who are a part of the SMILE program. This SMILE user group (SUG) will consist of several founding members. Our first SUG roundtable event is scheduled for September 2008; *"The relationship we have with our customers is very important to QLogitek. We are very excited to provide a place for our customers to gather and share their knowledge and experiences."*  
- Latiq Qureshi, President/CEO, QLogitek.
- QLogitek was nominated as a finalist of the 2008 Business Excellence Awards by the Toronto Board of Trade, Etobicoke Chamber.
- QLogitek's employee focus program called the "Wellness Fun Program" began on February 4, 2008. The program consists of training with a personal trainer 3 times a week to achieve better health all around. Results have so far been incredible. Way To Go Team
- QLogitek partners with the industry's best compliance providers to deliver turn-key security to your business. [More on page 2.](#)

Link to [www.QLogitek.com](http://www.QLogitek.com) to get more exposure for you business!

Contact Tzety at 1.800.699.8204 x 336 or email [Tzety.naydenova@qlogitek.com](mailto:Tzety.naydenova@qlogitek.com)



**Payment Card Industry (PCI) Level 1 Certified**



**Microsoft GOLD CERTIFIED Partner**  
 Custom Development Solutions  
 Business Process and Integration  
 Hosting Solution Specialist

Microsoft®  
**Small Business Specialist**

For any inquires and/or to provide feedback, please email Tzetzay Naydenova at [tzetzay.naydenova@qlogitek.com](mailto:tzetzay.naydenova@qlogitek.com)

## PCI Solutions at your Doorstep

How do you know if you are required to get certified?  
 Do you process, transmit or store cardholder data?  
 If yes, then you are required to get PCI certified.

QLogitek has partnered with the industry's best Qualified Security Assessors (QSAs) and Approved Scanning Vendors (ASVs) in North America, to help you reach the level of PCI certification needed for your business.

Features	Benefits
<ul style="list-style-type: none"> <li>• Online, self-service quarterly PCI compliance verification service</li> <li>• Based on the most up to date version PCI Data Security Standard</li> <li>• Completely automated scanning, reporting and submission process</li> <li>• On-demand scanning with no long term commitment</li> </ul>	<ul style="list-style-type: none"> <li>• Accessible 24x7 for ease of use and availability</li> <li>• Ensures accurate, up to date compliance verification</li> <li>• End to end automated PCI compliance for lower total cost of operations</li> <li>• Eliminates lengthy administrative processes</li> </ul>

Give us a call to set up a follow up discussion! [1.800.699.8204](tel:18006998204)

## L'ePAY NEW!!! Simplify Your Payment Process

QLogitek has added a full-fledged Payment Services solution to its depth and breadth of Supply Chain services. L'ePAY is a highly-configurable payment transaction processing and settlement solution that simplifies the management and processing of financial transactions.

**Features include:**

- Acquiring Services
- Merchant Payments
- Consumer Payments
- Scheduled Payments
- Certification Services
- Mobile Payments
- Consolidated Payments Reporting
- Audit & Security Reporting

Please contact one of our Business Development Executives to inquire. [1.800.699.8204](tel:18006998204)

## Invoice Payment and Claims Portal

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**Solution**

QLogitek's Invoice Payment and Claims Portal solution collaborates between the purchasing and financial systems and its vendors' fulfilment and financial systems to provide vendors with visibility and access to their invoices and claims enquiries. Vendors are themselves able to submit invoice queries and file claims online and automation allows for claims to be investigated, approved or denied. Vendors are also able to see updates of their claims status and view a history of claims submitted. This solution also generates reports and helps monitor KPIs. Secure access is achieved through full integration into the Buyers and trading partners' systems through QLogitek's award-winning non-intrusive interface that has the highest level of Industry certification for data and information security.

**Benefit**

With the Invoice Payment and Claims Portal, your business becomes equipped with heightened productivity and efficiency. Invoice-related vendor inquiries are eliminated and vendors maintain the autonomy of accessing claims and query updates. Ask QLogitek about how you can achieve zero maintenance from your end by having your solution hosted in an state-of-the-art hosting facilities.

**Benefit Highlights**

Productivity	Eliminate invoice related vendor queries.
Visibility	Provide visibility to vendors of their invoice and claim status.
Efficiency	Eliminate data entry as vendors submit invoice queries and register claims online, in a self-serve environment.
Automation	Investigate, approve, deny claims directly on portal.
Audit Logs	Generates reports and case history maintenance.
Security	Secure and safe access that is based on user group that is fully integrated to finance system through non-intrusive interface.
Reconciliation and Control	Provide Purchase Order, Payment and Invoice Reconciliation.
Speed to accommodate Change	Fast implementation of ongoing changes because the Customer is insulated from Technology and Operational complexities and because the Portal framework is inter-connected with the customers operations in a modular/componentized manner and is non-intrusive.