



TURNING YOUR SUPPLY CHAIN INTO A COMPETITIVE ADVANTAGE

## Repair Order Tracking System



The **Repair Order Tracking System** streamlines and adds visibility to your repair tracking process. The system allows you to keep track of repair work orders and statuses by identifying key milestones through the repair workflow. The Result: a repair solution involving all stakeholders from the manufacturer to the end consumer delivering greater customer service.



### Functionality

- On demand collaborative hosted web portal combined with file based integration
- Out of the box integration with 3rd party repair facilities
- Track status of repair orders in real time
- Highly-configurable to your repair workflow



### Benefits

- Improve consumer experience
- Reduce time spent tracking repair orders
- Improve inventory control and visibility
- Enhance communications with all stakeholders in the repair process

- ### MAKE
- Milestone Alerts & Notifications
  - Vendor Management Report
  - Inventory Visibility
  - Testing & QA Visibility
  - Repairs Tracking
  - Social Compliance
  - Score Carding
  - Order Summary Report
  - Quotations Log Report
  - Consolidator Report
  - Usage Tracking Report
  - Product List
  - Product Activity
  - Transaction History

