



TURNING YOUR SUPPLY CHAIN INTO A COMPETITIVE ADVANTAGE

## Customer Order Management System



The **Customer Order Management System** provides you with a new online retail sales channel maximizing your global reach. The system allows you to manage the order lifecycle from order planning, order creation, tracking and reconciliation of orders with invoices and payments.



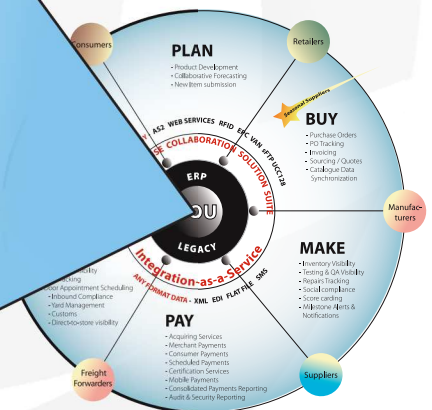
### Functionality

- Catalogue, item and promotions management capability
- Real-time order tracking and status reporting
- Loyalty program integration
- Plug and play interfaces to provide instant back integration to legacy ordering systems

### Benefits

- Increase sales and market share
- Reduce order processing costs
- Increase visibility of your customers' buying behavior
- Execute pricing and promotion strategies faster to specific target market segments

**SELL**  
 Carbon Copy  
 Scan-Based Training (SBT)  
 Catalogue and Shopping Cart  
 Point-of-Sale Analysis  
 Promotions/Merchandise Funding  
 RFID Data  
 Vendor Managed Inventory (VMI)  
 Translation  
 Pass-thru  
 Price Ticketing  
 Scan ASN  
 Auto ASN  
 ASN Validator  
 Invoice-to-Remittance Rec.  
 Scheduling Window  
 Export PO





## Customer Order Management System (cont'd)

Item Number:  Search     (YYYYMMDD)

Item Number	Item Name	UPC Code	Sold Out	Just Announced	Master Carton	Unit of Measure	Retired Date	Sequence	Keywords	
<a href="#">Edit</a> <a href="#">Delete</a> DVDPOP1	Continuous loop promotional DVD	111111111111	<input type="checkbox"/>	<input type="checkbox"/>		EACH				Select File: <input type="text"/> <input type="button" value="Browse..."/> <input type="button" value="Upload"/>
<a href="#">Edit</a> <a href="#">Delete</a> HC076	Pink & Blue Purse	111111111111	<input type="checkbox"/>	<input type="checkbox"/>	(48 each per case)	EACH			carriers, knapsacks, bags	Select File: <input type="text"/> <input type="button" value="Browse..."/> <input type="button" value="Upload"/>
<a href="#">Edit</a> <a href="#">Delete</a> HC084	Purple Knapsack	111111111111	<input type="checkbox"/>	<input type="checkbox"/>	(48 each per case)	EACH			carriers, purses, bags	Select File: <input type="text"/> <input type="button" value="Browse..."/> <input type="button" value="Upload"/>
<a href="#">Edit</a> <a href="#">Delete</a> HC100	Pink & Green Purse	111111111111	<input type="checkbox"/>	<input type="checkbox"/>	(48 each per case)	EACH			carriers, knapsacks, bags	Select File: <input type="text"/> <input type="button" value="Browse..."/> <input type="button" value="Upload"/>
<a href="#">Edit</a> <a href="#">Delete</a> HC102	Blue Knapsack	111111111111	<input type="checkbox"/>	<input type="checkbox"/>	(48 each per case)	EACH			carriers, purses, bags	Select File: <input type="text"/> <input type="button" value="Browse..."/> <input type="button" value="Upload"/>
<a href="#">Edit</a> <a href="#">Delete</a> HD002	Header Card	111111111111	<input type="checkbox"/>	<input type="checkbox"/>	Use with WZPOP6	EACH				Select File: <input type="text"/> <input type="button" value="Browse..."/> <input type="button" value="Upload"/>
<a href="#">Edit</a> <a href="#">Delete</a> HD003	Clothing Header Card	111111111111	<input type="checkbox"/>	<input type="checkbox"/>	Use with WZPOP3	EACH			display	Select File: <input type="text"/> <input type="button" value="Browse..."/> <input type="button" value="Upload"/>

### Customer Order Management

- Place and manage orders in real-time, post the latest product information increasing time to market and sales, thus expediting shipment and delivery, directly affecting the bottom line

**Order Item Detail**

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**Customer:** 0691822-000--PASTER STATIONERS  
**Control Number:** OV650710-000  
**Order Number:** DD08490  
**Status:** Credit - Hold

Order Shipment Status | **Order Item Detail** | Order Header | Order Discount

Item No.	Description	U/M	Order Quantity	Allocated	B/O	N/C	Unit Price	Extension
pxx	-----	N/A	0	0	0	0	0	0
pxx	bill	N/A	0	0	0	0	0	0
BWZ	-----	N/A	0	0	0	0	0	0
BWZ	Note: Built in discount and/or	N/A	0	0	0	0	0	0
BWZ	Free freight do not apply to	N/A	0	0	0	0	0	0
BWZ	Webkinz orders.	N/A	0	0	0	0	0	0
BWZ	Customer is aware of this and	N/A	0	0	0	0	0	0
BWZ	is in agreement	N/A	0	0	0	0	0	0
BWZ	-----	N/A	0	0	0	0	0	0
WE000139	W. School EssentialZ:7PCSET.PL	SET	12	0	0	0	6.500	78.00
WE000140	Deluxe Pencil Case Plastic	EACH	12	0	0	0	6.500	78.00

Total this Order: 156.00  
 Total Amount: 156.00

### Order Item Detail

- Item detail view for each customer including ship-to-sale history, A/R inquiry, due date and invoice amount