



TURNING YOUR SUPPLY CHAIN INTO A COMPETITIVE ADVANTAGE

Claims Management System



The **Claims Management System** gives retailers and suppliers a single view to invoice, remittance and claims data & status. The system helps you manage invoice and claims inquiries using a secure, online portal with your trading partners.

The Result: timely access to data for better financial management, more robust payment and ordering reconciliation and rock solid security, audit and control.



Functionality

- Vendor online invoice, payment and claim inquiries
- Automatic claims processing workflow
- Secure, online portal for viewing claims and remittance status and history
- Detail financial reporting for claims management and administration

Benefits

- Eliminate manual invoice, payment and remittance inquiries from vendors
- Automate claims processing for your global vendor community
- Reconcile claims data with financial systems
- Drive greater collaboration with your trading partners

- BUY**
- PO Tracking
 - Invoicing
 - Sourcing/Quotes
 - Catalogue Data Synchronization
 - Advanced Shipping Notice
 - Application Error Advice
 - Functional Acknowledgement
 - Text Message
 - Purchase Order
 - Purchase Order Acknowledgement
 - Purchase Order Change
 - Point of Sale
 - Remittance Advice
 - Reverse Purchase Order
 - Sales Forecast





Claims Management System (cont'd)

INVOICE AND CLAIMS INQUIRY PORTAL

HOME PAGE

Welcome, Vendor User

Claims Totals	
Claim Status	#12 of Records
New	15
Open	7

Did You Know? - Click on the menu items to the left to...

- Create New Claims - Submit new financial claims to Best Buy Canada Ltd.
- View Claims - Follow up on the status of a financial claim.
- View Invoices - Obtain information on the status of the receipt and payment of invoices and obtain remittance information for a corresponding cheque.
- Change Password - Change your password.

Claims Management System Home

- Work with invoices, remittances, and claims.

CREATE NEW CLAIM

Vendor Claim Details

* Claim Type :

If other, please explain**

* Vendor Name : Hewlett Packard

* Contact Name :

* Phone # :

* Fax # :

* Email ID :

* Invoice/Debit Note Number :

* Invoice/Debit Note Date : (format MM/DD/YYYY)

* PO/RMA # (Enter NA if not available) :

* Claim Amount :

* Currency : CAD USD

* Please add comments here** :

* Mandatory field

** Maximum of 256 characters

Create New Claim

- Create new claims, status follow up, view invoices and manage claims account.